Buyer Checklist

For Web–Based Maintenance Software

Company Reviewed: _____ Link It Software

Product Name: _____ EZM Web™ Software

Date: _____ www.linkitsoftware.com

Licensing

	Product Being Reviewed	EZM Web™
Yes / No	Service is subscription based with no long term contract	Low monthly subscription fees for EZM Web™ (as low as $50 per month) mean low up-front costs; no long term contract is required.
Yes / No	Reasonable one-time setup fees	One-time setup fees range from $150 to $1,000.
Yes / No	Multiple flexible account types to fit your organization's needs	EZM Web™ offers six different account types to accommodate the needs of any organization, whether that organization has only a handful of pieces of equipment and vehicles or thousands at multiple locations worldwide.
Yes / No	Subscription can be expanded with more users if needed	More user login passwords can be added to accounts as they are needed.
Yes / No	Accessible by anyone who has been given a login password	EZM Web™ can be accessed by anyone who has a login password from any computer in the world where there is an internet connection.
Yes / No	Two types of user login passwords available: main user logins which allow complete access to the software and logins which only allow holders to submit maintenance requests and check the status of those requests online	In addition to regular user login passwords which give full access to the program, EZM Web™ also provides special user logins which only allow customers/tenants to submit maintenance requests and check the status of those requests online.
Yes / No	A number of user login passwords and "maintenance submission" passwords are available for each subscription at no additional charge	Each EZM Web™ account includes 5 user login passwords and, where appropriate, 10 "maintenance submission" passwords at no additional charge.

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Pricing

	Product Being Reviewed	EZM Web™
Yes / No	Pricing is flexible and depends on your needs	All six account types have different pricing depending on the features chosen.
Yes / No	Affordable monthly rates	Monthly rates start at $50.
Yes / No	Additional users are available for a small monthly fee each	Additional main account login passwords can be added to most account types for only $15 per month each (5 are provided at no charge), and additional "maintenance only passwords" can be added for $1 to $5 each.

Features

Setup and Implementation

	Product Being Reviewed	EZM Web™
Yes / No	No software installation is necessary	With EZM Web™, it isn't necessary to install any software. Access to EZM Web™ only requires access to the internet.
Yes / No	Platform independent and accessible from anywhere	EZM Web™ will run on any computer with an Internet connection and an internet browser, regardless of the computer's operating system.
Yes / No	Account creation is handled by provider	EZM Web's™ team handles the creation of your account; you just log in and go.
Yes / No	Easily create individual logins for your users and specify the access level that each user is allowed.	EZM Web™ allows the creation of login passwords for anyone that you want to have access to the system. EZM Web™ also allows setting the access level for each user you create to limit access to sensitive areas of the program for certain users.
Yes / No	Application provider manages all updates / upgrades, for free.	Updates are free of charge, automatic, and immediately visible by all users of EZM Web™.

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Program Interface

	Product Being Reviewed	EZM Web™
Yes / No	Has a simple, fast, web-based interface that works in any browser	EZM Web™ is designed with an easy-to-use interface which requires very little training.
Yes / No	Displays important functions on main screen	All important functions are available right from the main screen of EZM Web™.
Yes / No	Alerts are prominent and easy to understand.	All alerts for overdue items are visible within the "alerts" section of the program, accessible with just a click of a button.
Yes / No	Interface has a logical layout	The main screen layout of EZM Web™ follows the logical progression of maintenance work.
Yes / No	Multiple search functions	EZM Web™ features search functions in nearly every section of the program.
Yes / No	Ability to sort and filter lists	Practically every list in EZM Web™ can be sorted, and filters can be applied to many lists.

Database

	Product Being Reviewed	EZM Web™
Yes / No	Utilizes a powerful relational database	EZM Web™ uses an SQL relational database.
Yes / No	Need to re-enter commonly entered data items is minimized.	Information entered while setting up EZM Web™ is made conveniently available through drop-down menus throughout the program. Data need only to be entered once to be available throughout the program.
Yes / No	Features the ability to export data to an accounting program	With EZM Web™ provides the option to purchase a link to Quickbooks™ for only $750.

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Maintenance Scheduling

	Product Being Reviewed	EZM Web™
Yes / No	Ability to create profiles which are detailed descriptions of maintenance for similar pieces of equipment or vehicles	***Maintenance profiles*** are an integral part of EZM Web's™ operation and greatly reduce time when having to set the maintenance requirements for multiple pieces of similar equipment or vehicles; you only have to select the maintenance profile you created during setting up the program to correctly schedule maintenance for that piece of equipment or vehicle. Once a profile has been created in EZM Web™, a complete maintenance scheduled for a piece of equipment or vehicle can be created with a mouse click.
Yes / No	Allows maintenance to be scheduled by passage of time (days, weeks, months, etc.), hours of usage, or mileage	EZM Web™ allows maintenance to be scheduled by passage of time (days, weeks, months, etc.), hours of usage, or mileage.
Yes / No	Tracks both scheduled and unscheduled (emergency) maintenance	EZM Web™ can track both scheduled and emergency maintenance.
Yes / No	Allows easy viewing of all upcoming maintenance events as well as overdue maintenance; ability to view maintenance events on any given day	EZM Web™ features a "Maintenance Due" screen from which all upcoming and overdue maintenance can be viewed for all equipment or vehicles. EZM Web™ also includes a calendar that allows viewing of all of the maintenance events due on a given day or over a date range.

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Work Orders

	Product Being Reviewed	EZM Web™
Yes / No	Easily create work orders	Work orders are created in EZM Web™ by simply selecting a scheduled maintenance event and clicking the "Create/Edit Work Order" button.
Yes / No	Work orders contain all of the following important information: ❏ Specific equipment / vehicle information and location ❏ Complete details of all the parts, materials and operations involved ❏ Fields to track equipment/ vehicle downtime and labor hours ❏ Fields to record costs ❏ Supervisor sign off that work has been completed	EZM Web™ work orders are highly detailed and contain detailed information about the equipment or vehicle being serviced, the parts, materials, and operations involved in the maintenance, fields recording downtime and labor hours, fields recording costs, and also a line for a supervisor to sign off that the work has been completed satisfactorily.
Yes / No	Work orders can be assigned to individual employees for completion	Work orders in EZM Web™ can be assigned to any employees who are entered as users of the program.
Yes / No	Work Orders can be sent to outside vendors for completion.	Work orders can be assigned to vendors and sent to them through EZM Web™ for completion.
Yes / No	Work orders can be printed individually or in batches	EZM Web™ allows the printing of work orders individually or in batches.

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Equipment Vehicle / Tracking

	Product Being Reviewed	EZM Web™
Yes / No	Enables quick and easy input of all necessary information	EZM Web's™ user-friendly data entry screens make the entering of information quick and easy.
Yes / No	Tracks unlimited numbers of vehicles or pieces of equipment	There is virtually no limit to the number of vehicles, pieces of equipment, or inventory items that can be entered into EZM Web™.
Yes / No	Tag equipment or vehicles as to their location	EZM Web™ allows any piece of equipment or vehicle to be tagged with its location.
Yes / No	Has customizable data fields	EZM Web™ features customizable data fields that can be tailored to suit any need.
Yes / No	Has feature to reproduce data for easy and quick entry of similar items	EZM Web™ features an easy to use reproduce function for equipment and vehicle entry which greatly speeds up the entry of multiple similar items.
Yes / No	Stores usage logs for equipment/vehicles	Each piece of equipment or vehicle has its own log for tracking hours of use, mileage, fuel consumption, and states in which mileage is generated.
Yes / No	Stores/reports complete maintenance histories	EZM Web™ produces detailed maintenance history reports including the date on which work was completed, what was done, who did the work, costs, and hours of downtime.
Yes / No	Tracks vehicle and driver license information	EZM Web™ allows for the entry of vehicle and driver license information and details on all drivers including driver incidents such as collisions and citations. EZM Web™ will also alert users days or weeks prior to license expiration.

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Equipment Vehicle / Tracking

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	Product Being Reviewed	EZM Web™
Yes / No	Tracks tire mileage and rotation	EZM Web™ tracks tire mileage and rotation.
Yes / No	Tracks fuel usage, mileage and fuel efficiency for vehicles	EZM Web™ tracks fuel usage and mileage with the ability to set alerts at minimum efficiency levels.

Inventory Tracking and Control

	Product Being Reviewed	EZM Web™
Yes / No	Complete inventory control is included as part of the purchase price.	A complete inventory tracking and control module is included in EZM Web™.
Yes / No	Complete information can be entered for all inventory items	EZM Web™ will track inventory quantity, re-order points, and even vendors.
Yes / No	Quantity of used materials and parts is automatically updated upon closing a work order	EZM Web™ will automatically deduct parts and materials used from inventory when work is completed.
Yes / No	Ability to select whether or not to use inventory features	Different levels of use can be selected, and the inventory module can be turned off completely if so desired.
Yes / No	Handle entire inventory order process from bid requests to receiving	EZM Web™ provides for requests for bid, purchase orders, receiving, check-in/out, and re-orders.

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Web-only Features

	Product Being Reviewed	EZM Web™
Yes / No	Use E-mail and text messages for maintenance alerts to cellphones, pagers and PDAs.	EZM Web™ can send alerts via e-mail or to cell phones, pagers, and PDAs.
Yes / No	Vendor and customer/tenant login passwords.	EZM Web™ allows the creation of limited-access login passwords for your customers and vendors to submit maintenance requests and check the status of those requests online.
Yes / No	Ability to send work orders to outside vendors.	EZM Web™ allows the assigning of work orders to vendors and sending those work orders to them via email for completion.
Yes / No	Vendors can also send invoices for completed work through EZM Web™.	EZM Web™ allows vendors to send invoices for completed work through the website.
Yes / No	Online customer invoicing	EZM Web™ allows users to invoice customers for work performed.

Other Features

	Product Being Reviewed	EZM Web™
Yes / No	Barcode tracking for equipment, vehicles, and inventory	Inventory items and pieces of equipment can have corresponding barcodes printed, and these items can be located in EZM Web™ by simply "swiping" the barcode.
Yes / No	Support for international formats	Any phone format, address or measurement can be used in EZM Web™.

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